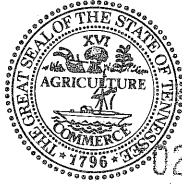


TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



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REGULATORY AUTH.

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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

March 26, 2002 OFFICE OF THE
EXECUTIVE SECRETARY

Mr. Bruce Mottern
Humphreys County Telephone Company
P.O. Box 22995
Knoxville, TN 37933-0995

Re: TRA Docket No. 02-00140 – Tariff to Provide Rate Reductions to Offset a Portion of the 2002 Tax Credit

Dear Mr. Mottern:

At the two most recent Authority Conferences held on March 12 and March 26, 2002, the Directors made certain rulings relative to your tariff to flow through to business customers the estimated net property tax savings created by 2001 Public Chapter No. 195 (the "Act"). Specifically, the Authority determined:

1. That Humphreys County Telephone accurately applied a reasonable methodology based on assessed property values to compute its estimated property tax savings;
2. That the Comptroller of the Treasury is in the process of establishing administrative procedures for operation of the Telecommunications Ad Valorem Tax Reduction Fund (the "Fund") created by the Act;
3. That the Authority's acceptance of Humphreys County Telephone's calculations of estimated tax savings based on assessed property values for the purpose of flowing through estimated net tax savings to business customers does not constitute an endorsement or recommendation of any particular methodology to apportion the Fund among eligible carriers;
4. That the rate adjustments proposed by Humphreys County Telephone are appropriately applied only to the services purchased by business customers in accordance with the Act;
5. That, in accordance with the Act, each rate-of-return regulated company that jurisdictionally separates its costs for rate purposes may deduct Part 36/69 costs that are attributable to the interstate jurisdiction from the amount of net tax savings flowed through to business customers as long as such costs are computed in a reasonable manner that is correctly applied. Absent sufficient supporting documentation for your Part 36/69 calculation, Humphreys County Telephone shall have such deduction determined by the 75%-intrastate, 25%-interstate separations factor for non-traffic sensitive costs;

6. That, as a rate-of-return regulated company, Humphreys County Telephone will be allowed to deduct reasonable and necessary costs of complying with the Act when calculating your estimated net tax savings provided that the company files sufficient cost justification;
7. That the rate adjustments proposed by Humphreys County Telephone do not properly reflect the net amount of estimated property tax savings because the company proposed to flow through the net tax savings to business customers over an 18-month period rather than a 12-month period, or annualized level of rate adjustments;
8. That Humphreys County Telephone has two options with respect to the flow through period for adjusting business rates pursuant to the Act:
 - a. Option 1: Humphreys County Telephone may flow through its estimated net tax savings to business customers over a 12-month period. If your company chooses this option, Humphreys County Telephone shall give business customers credit for the period of time that has expired between January 1, 2002 (the effective date required by the Act) and the implementation of the rate adjustments to customers' bills; or
 - b. Option 2: Humphreys County Telephone may flow through its estimated net tax savings to business customers prospectively over the remaining months of 2002. If your company chooses this option, Humphreys County Telephone should be allowed to readjust rates effective January 1, 2003, to reflect the company's annualized level of rate adjustments for its estimated net tax savings for the following calendar year; and
9. That the price adjustments to pass through the estimated net tax savings to business customers shall be in the form of rate reductions to specific tariffed services rather than the billing credits proposed by Humphreys County Telephone. The annual price adjustments required by the Act may be accomplished through simple tariff filings rather than full rate hearings.

The Authority directs Humphreys County Telephone to revise its tariff proposal to be consistent with the above rulings. You should re-file your revised tariff along with all supporting documentation under the same docket number as referenced hereinabove by April 5, 2002. If you have any questions concerning this matter, contact Joe Shirley at 615-741-2904, extension 152.

Sincerely,



K. David Waddell
Executive Secretary